# From component teams to feature teams: how to transition effectively

www.coachingoutsidethebox.net





LUCIA BALDELLI certified team coach



### Feature teams

Long-lived, cross-functional, cross-component, ideally co-located teams that work to deliver end to end customer features one by one, balancing specialisation and flexibility.

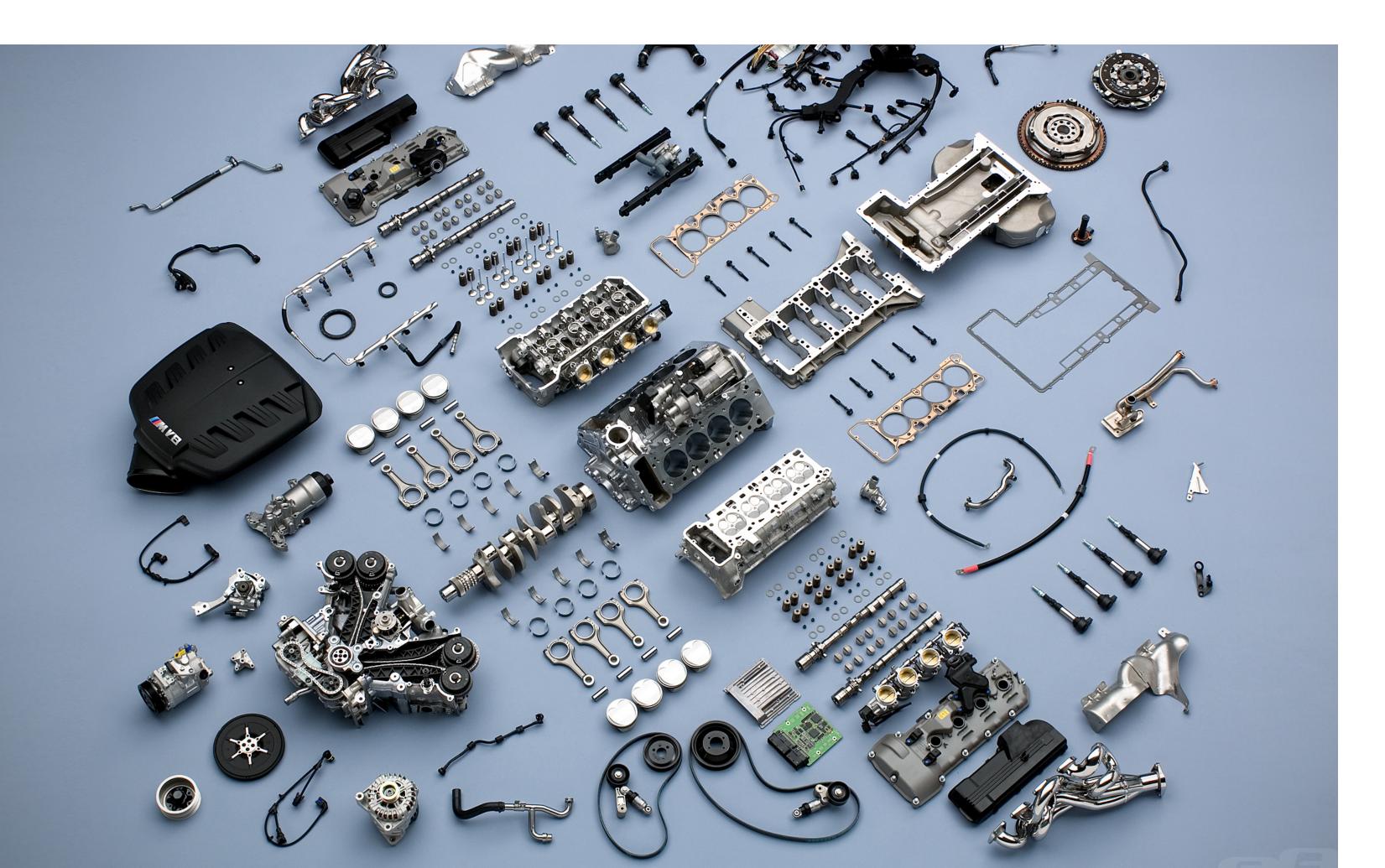






## Impact of Component teams on team work and dynamics





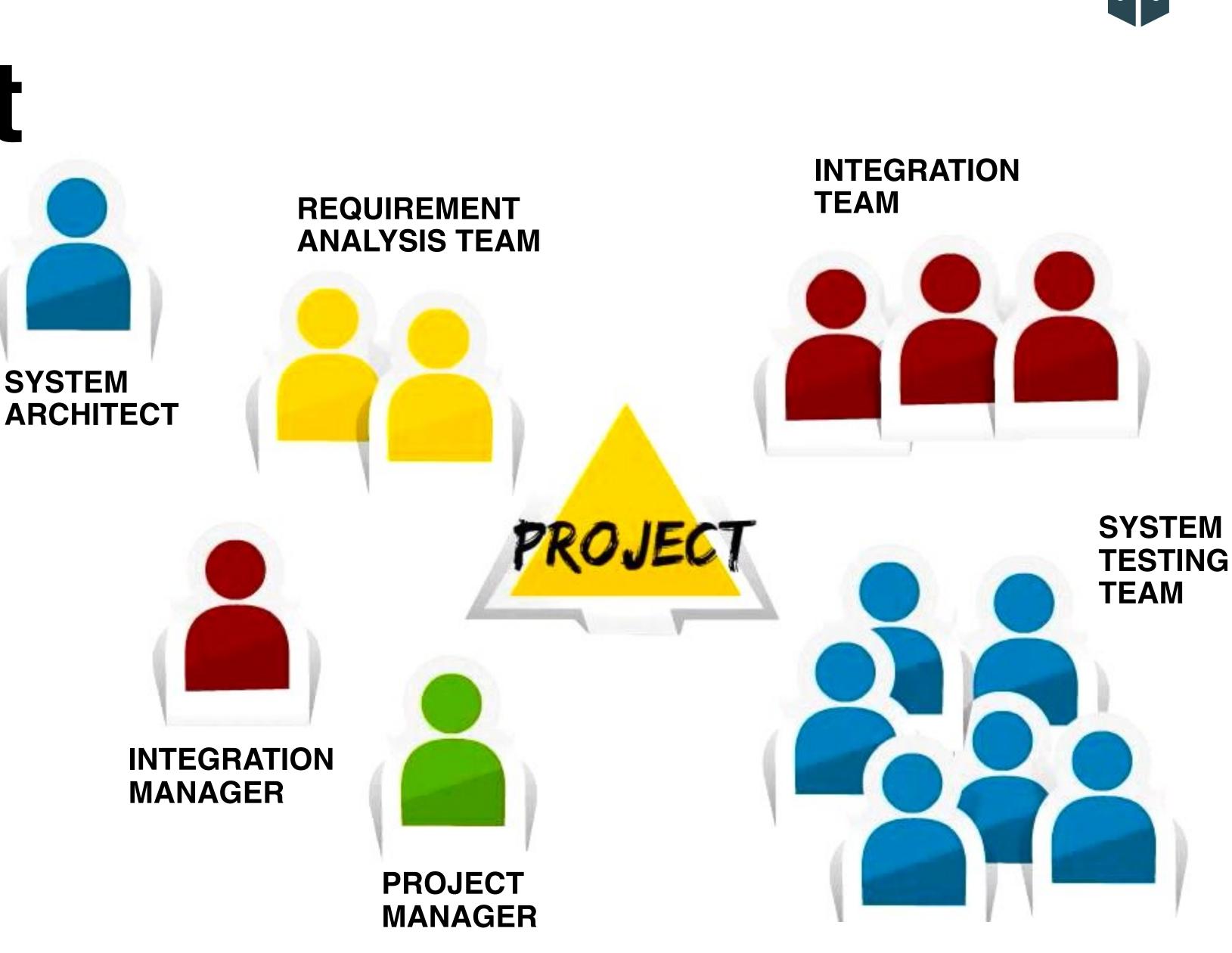
Dependencies between teams lead to additional planning

Lack of understanding and ownership of the solution

Exploit existing expertise instead of flexibility and continuous learning

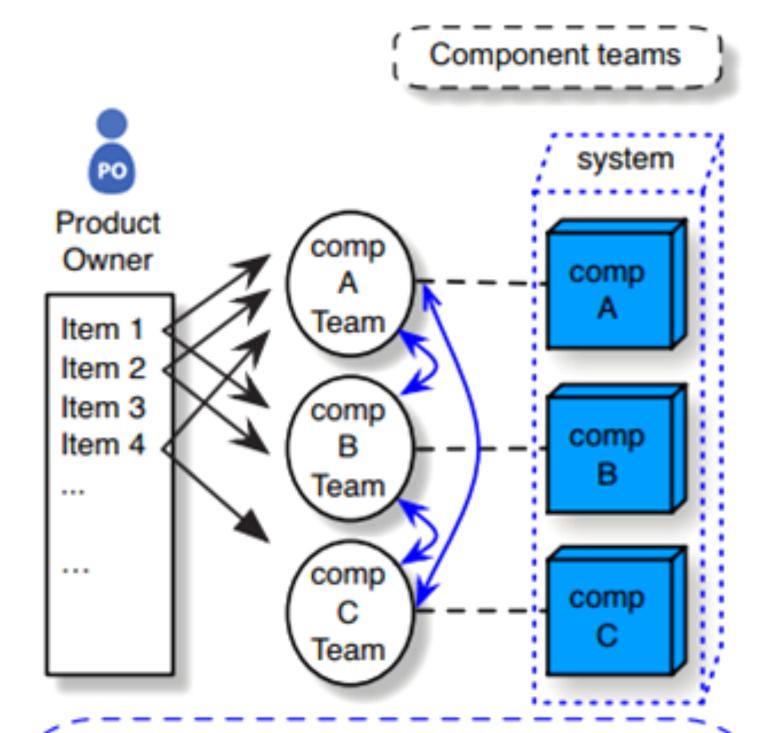
Teams working in silos, lack of communication and potential design issues

Impact of Component teams on roles



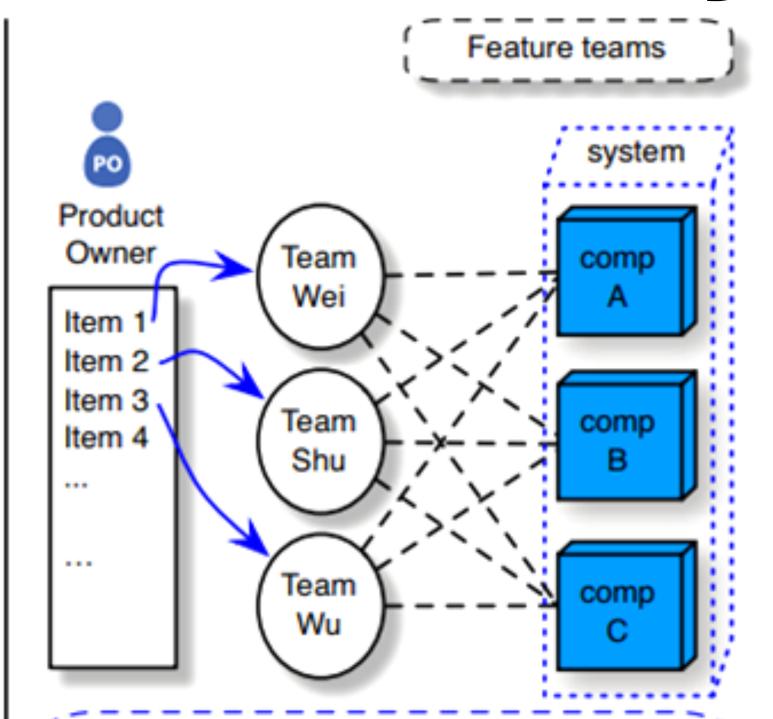
### Impact of Component teams on business value delivery



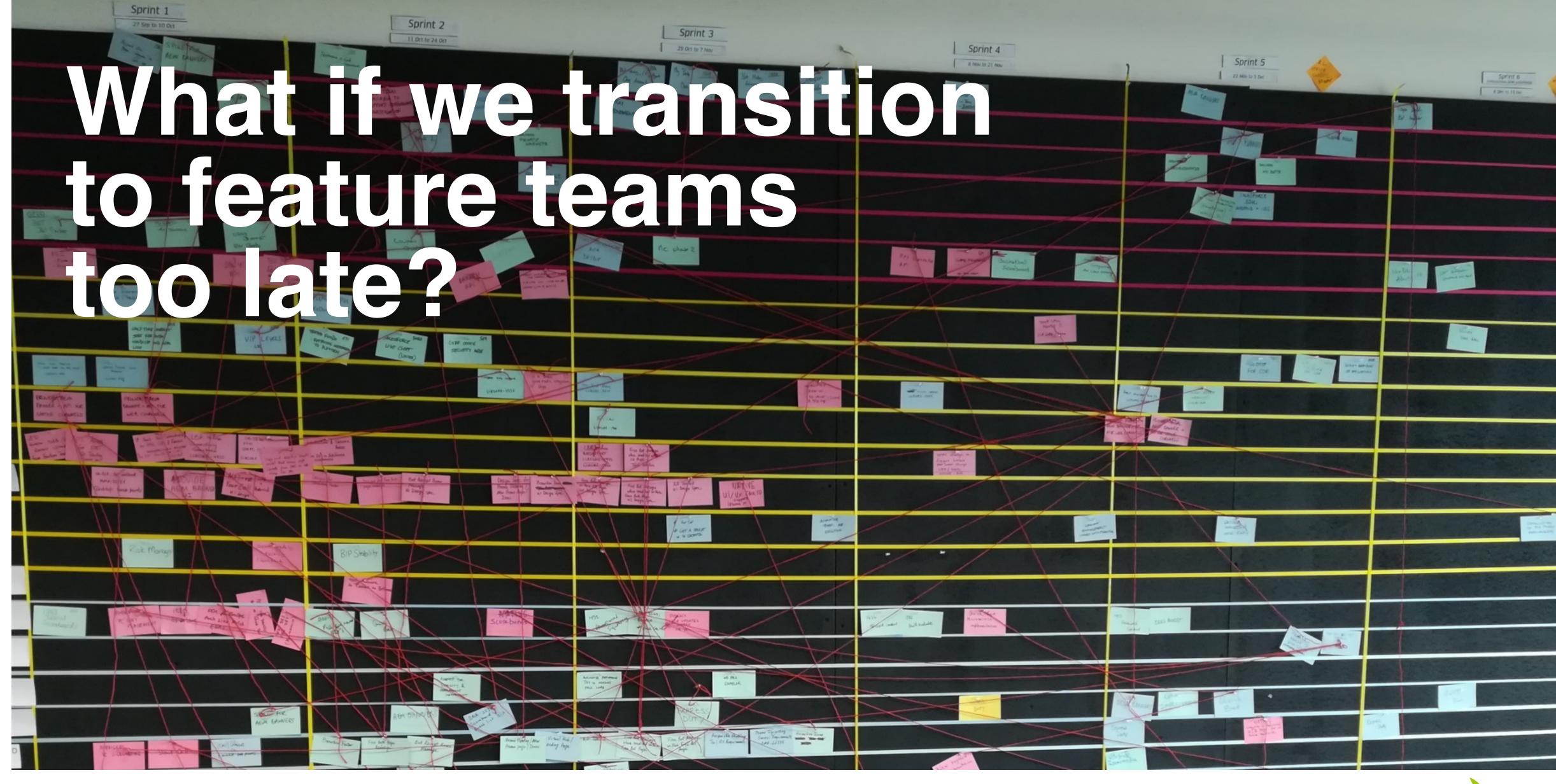


Work from multiple teams is required to finish a customer-centric feature. These dependencies cause waste such as additional planning and coordination work, hand-offs between teams, and delivery of low-value items.

Work scope is narrow.



Every team completes customer-centric items. The dependencies between teams are related to shared code. This simplifies planning but causes a need for frequent integration, modern engineering practices, and additional learning. Work scope is broad.



When Agile is not understood in the first place... you actually end up scaling a problem!





### Facilitating the transformation

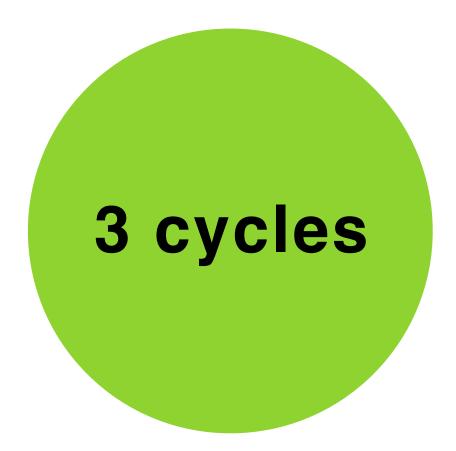


# Self designing teams workshop



#### Self designing team workshop - flow

THE PURPOSE OF THE EXERCISE IS TO KICK START 1-2 FEATURE TEAMS BEFORE DOING IT ON A LARGE SCALE



25 minute cycles
While forming,
the Board,
POs and SMs
leave the room

Review

at the end
of each cycle
Improvement points
given by POs, SMs,
Coaches and attached
with a post it
to the flipchart

Teams try and address the points in the following iteration

Decision point

Decision point at the end of the 3<sup>rd</sup> iteration by the Board

**OPTION A** 

The Board is happy with the outcome

**OPTION B** 

The Board is happy with the outcome but some further improvements points have to be addressed

OPTION C

The Board is not happy with the outcome, will decide some changes and communicate them the day after the event

## Sharing knowledge



## Solution design workshop

Each team provides an overview on the design of its component



Collaborative and interactive

Video recorded as living documentation

Followed by ad hoc in depth sessions on critical components







The whole team works on the same code at the same computer

They do all the work of a typical software development team including defining stories, working with customers, designing, testing, and deploying software.

#### programming

## Working with multiple feature teams







## COP LEADER

#### **SCRUM MASTER**

COMMUNITY OF PRACTICE People with same technical background: e.g. Cubes, Testing

Cross functional, cross component team with diversity of skills

FEATURE TEAM

- Design strategy
- Resolving issues
- Refactoring
- Component health

#### **FOCUS**

- Delivery of end-to-end features
- Continuous learning
- Continuous improvement
- Self managed, self organised





- One product vision to drive the initiatives across the organisation
- Single product backlog with different views for each team
- Release walls to map interdependencies between features



## Multi-team delivery

#### Contacts









### Professionalising Coaching



Free and expanded versions for agile coaches who want to broaden and deepen their coaching skills and awareness.

www.scrumalliance.com/labs