

Agile Software Development in a Large and Distributed Environment

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Agile Principles from <http://agilemanifesto.org>

- Early and continuous delivery of valuable software
- Welcome changing requirements
- Deliver working software frequently
- Business people and developers work together
- Trust motivated individuals
- Face-to-face conversation
- Working software is the primary measure of progress
- Promote sustainable development
- Technical excellence and good design
- Simplicity is essential
- Self-organizing teams
- Team reflection and adjustment

Topics Covered

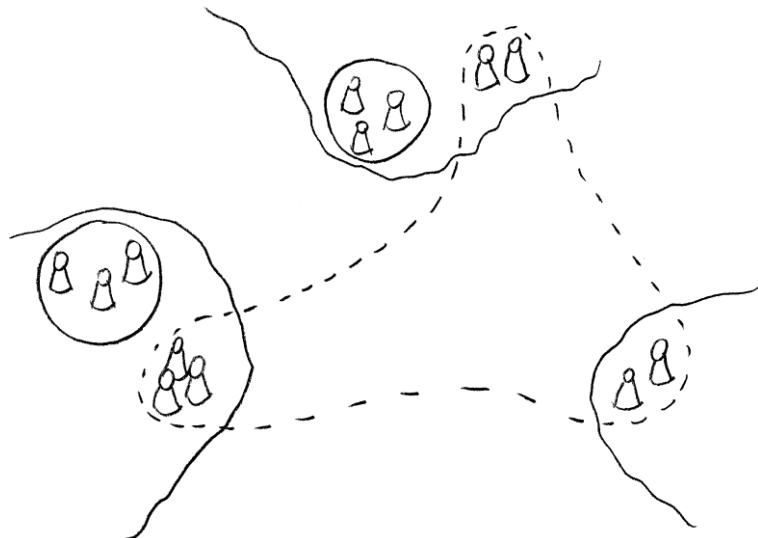
- Bridging Cultural Differences and Encourage Open Communication
- Building Personal Relationships and Trust

BRIDGING CULTURAL DIFFERENCES AND ENCOURAGE OPEN COMMUNICATION

Building Whole Teams

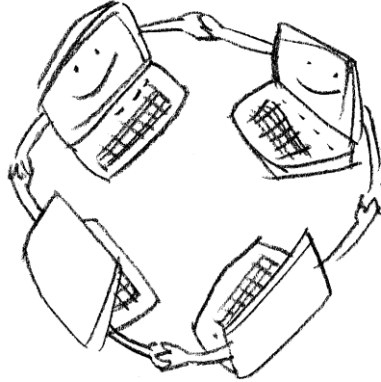
- Avoid the typical structure according activities and know-how
- Instead structure along domain areas

Distributed and Dispersed Teams



Dispersed Daily Scrum

- Ensure mutual respect



BUILDING PERSONAL RELATIONSHIPS AND TRUST

Trust needs Touch

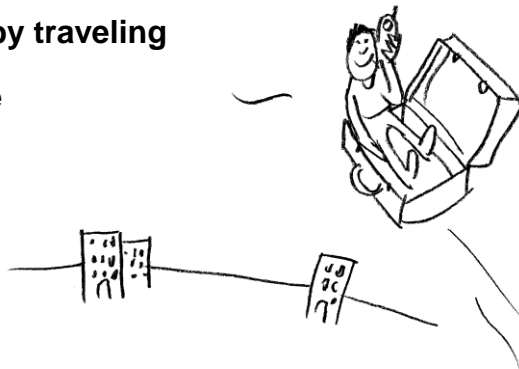
- Face-to-face should always be preferred
- Expatriates and other face-to-face options create understanding
- And yes, face-to-face has a price...

"You will pay the costs of a face-to-face meeting, regardless of whether you have one or not."

–Ken Pugh

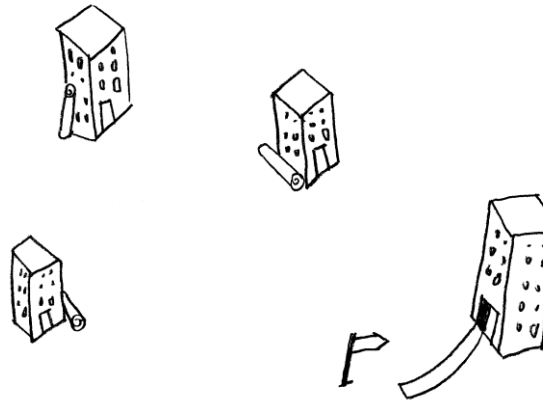
Keep the Sites in Touch

- Ensure communication by traveling
- Ambassador at each site



Trust is based on Mutual Respect

- Different meeting locations
- Pay attention to the vocabulary



Trust Threshold

- Trust threshold by ignoring necessary proximity
- Trust can be broken in an instant

Creating a Community via Retrospectives

- Regularly
- Different kinds of retrospectives
- Virtual retrospectives

– A new example tool:
• <http://retrium.com>



Last Note

“Creating an effective global team from multiple sites involves several key success factors:

***building trust,
encouraging open communication,
building personal relationships,
and bridging cultural differences.”***

Erran Carmel
(American Univ.)



Many Thanks!

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Illustrations by Katja Gloggengießner

jeckstein.com/retrospectives

www.distributed-teams.com

www.agile-practice.com

leanpub.com/divingforhiddentreasures

