Quiet Resistance

Pat Guariglia

Pat Guariglia

- Agile / Leadership coach and trainer
- Startup coach
- Founder of several startups
- Over 20 years in product development
- Trained 3 4,000 + on agile
- Agile blogger and writer
- ~50 companies















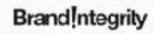






































Who Are We Really?

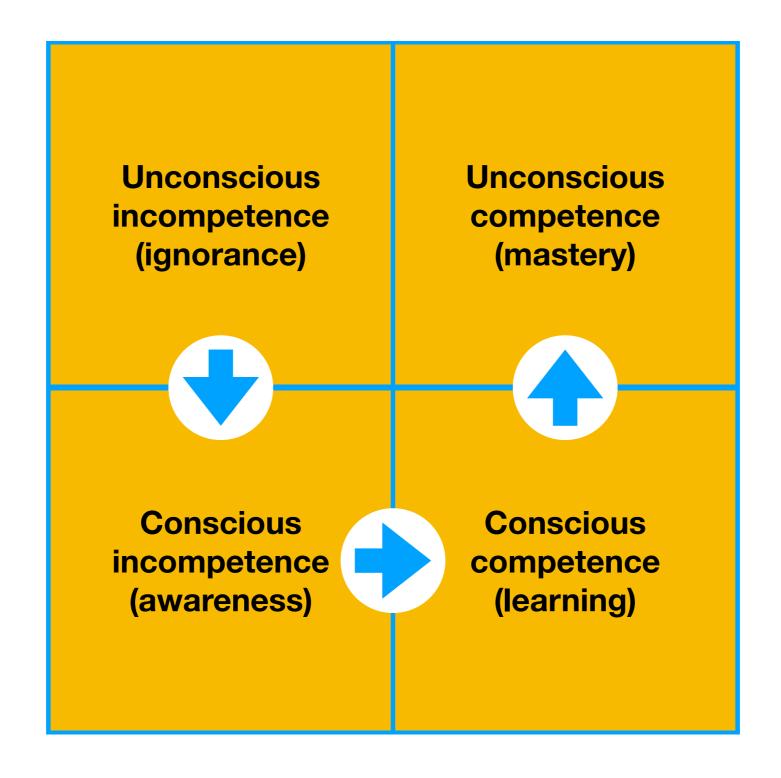


I Knew More Than The Next Guy



AND WHENTHINGS DON'T GO SO WELL...

4 Stages of Competence





Always Be Curious



Quiet: The Power of Introverts in a World That Can't Stop Talking

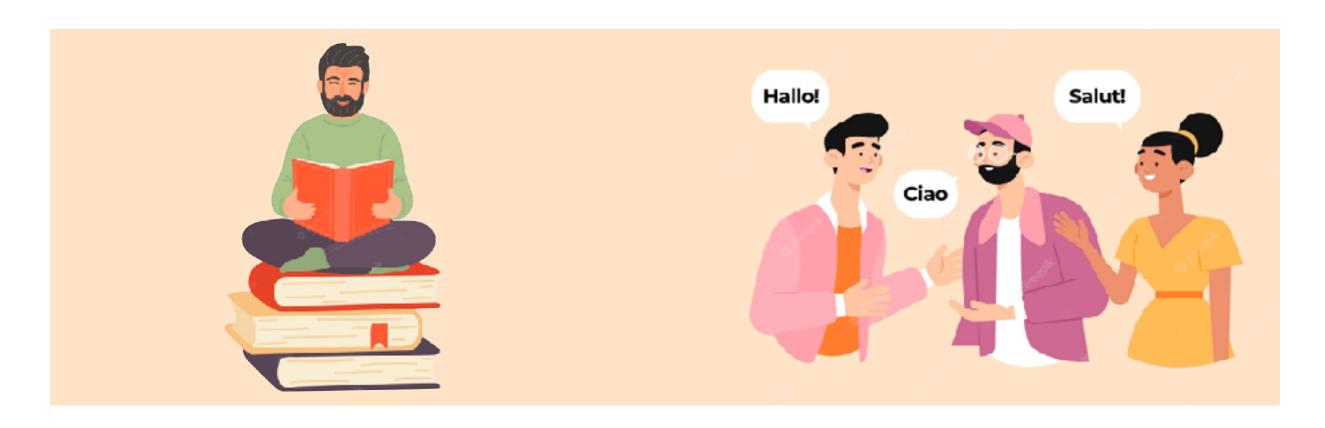
by Susan Cain

Introvert

a typically reserved or quiet person who tends to be introspective and enjoys spending time alone

Extrovert

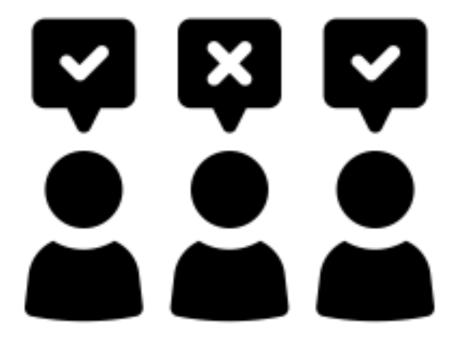
a typically gregarious and unreserved person who enjoys and seeks out social interaction



Ambivert

a person having characteristics of both extrovert and introvert







65% of executives across all industries viewed introversion as a barrier to moving up the ladder.

Leaders are Extroverts



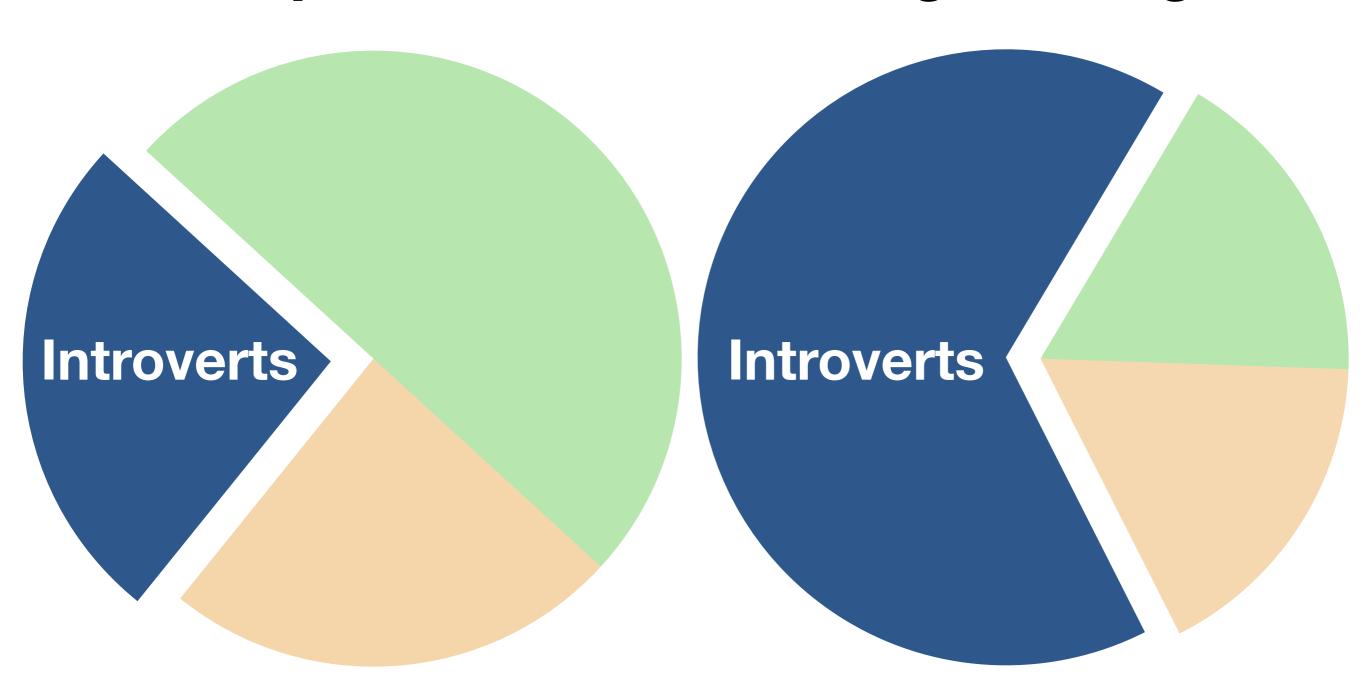
Adam Grant

96% of leaders view themselves as extroverts!

General **Population** Ambiverts Introverts Extroverts

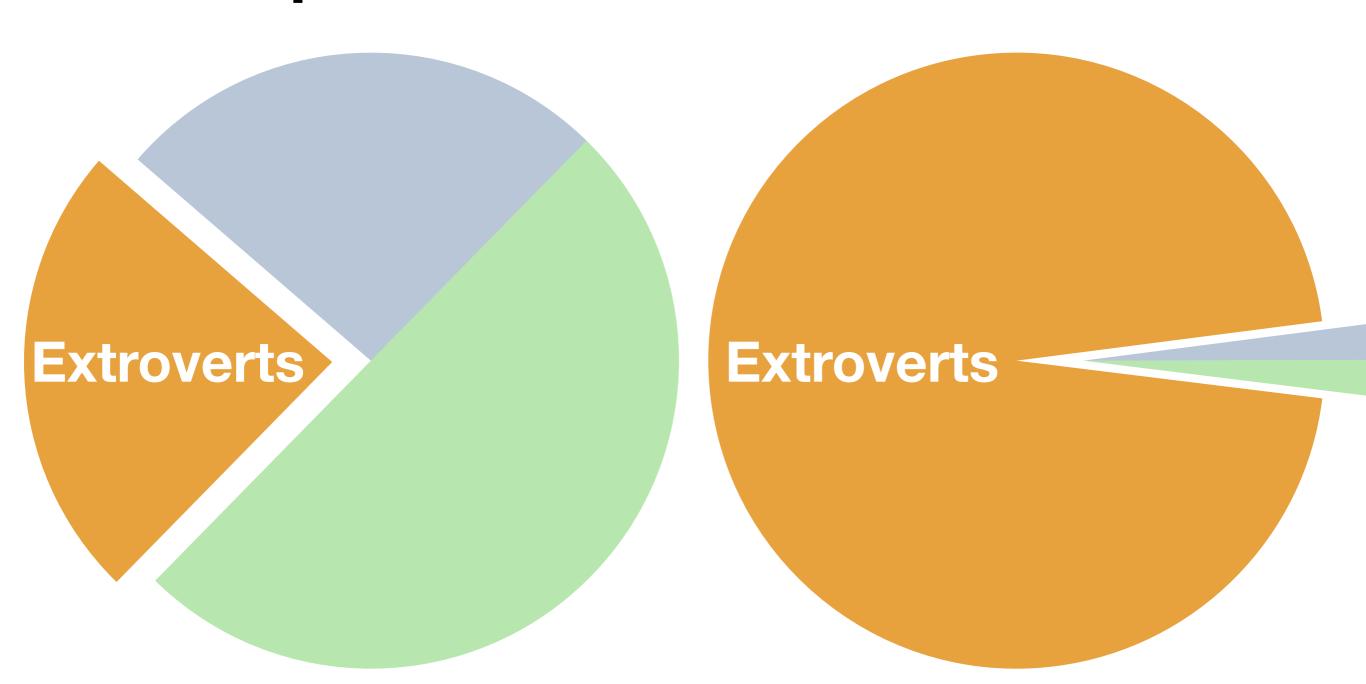
General Population

Software Engineering



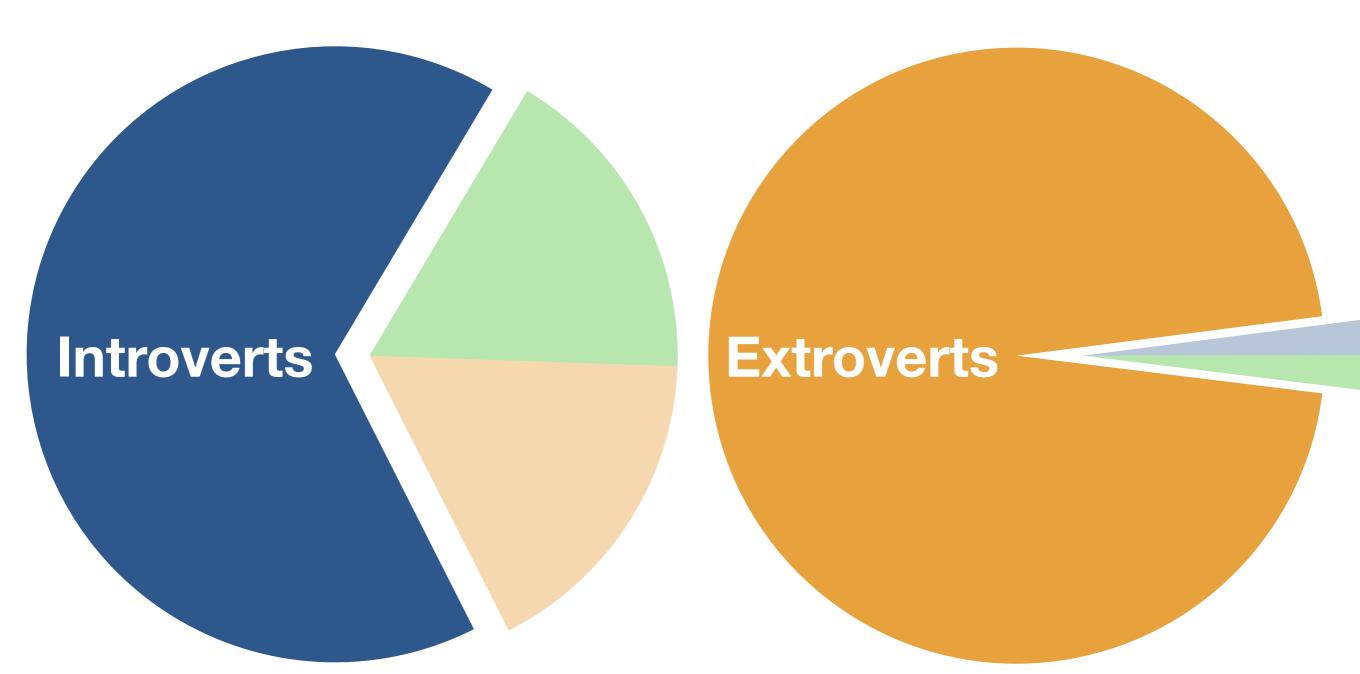
General Population

Leadership Roles



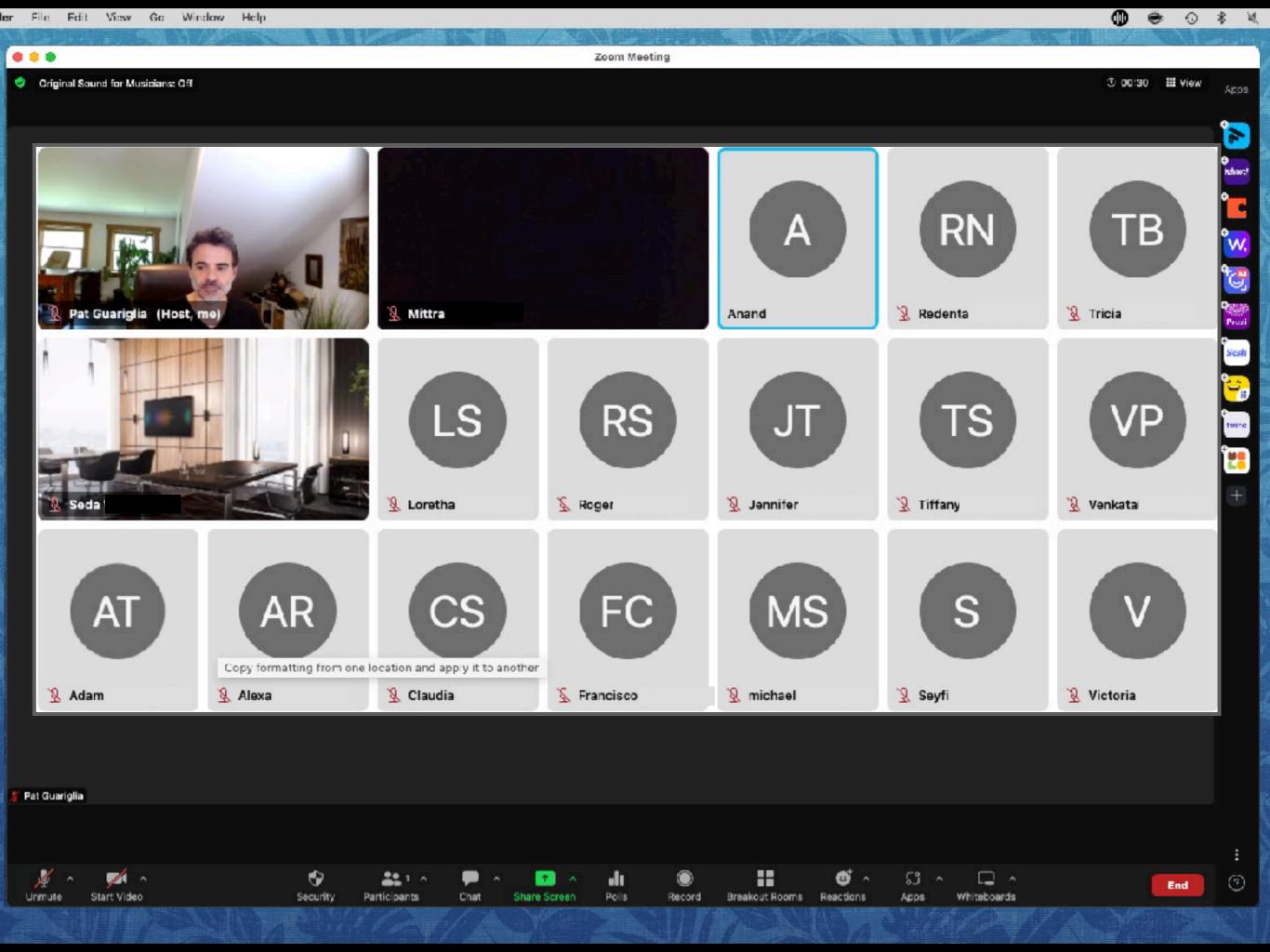
Software Engineering

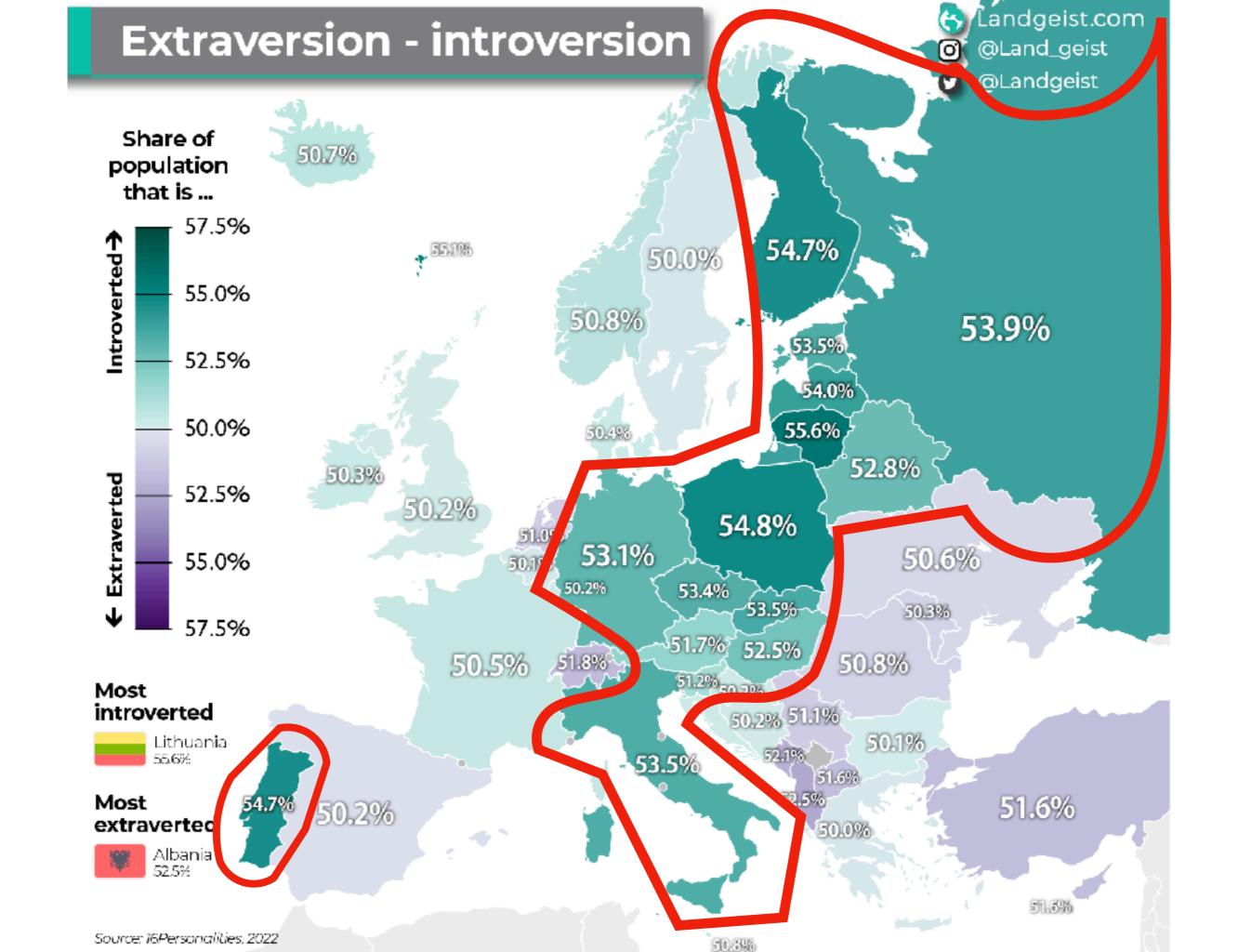
Leadership Roles

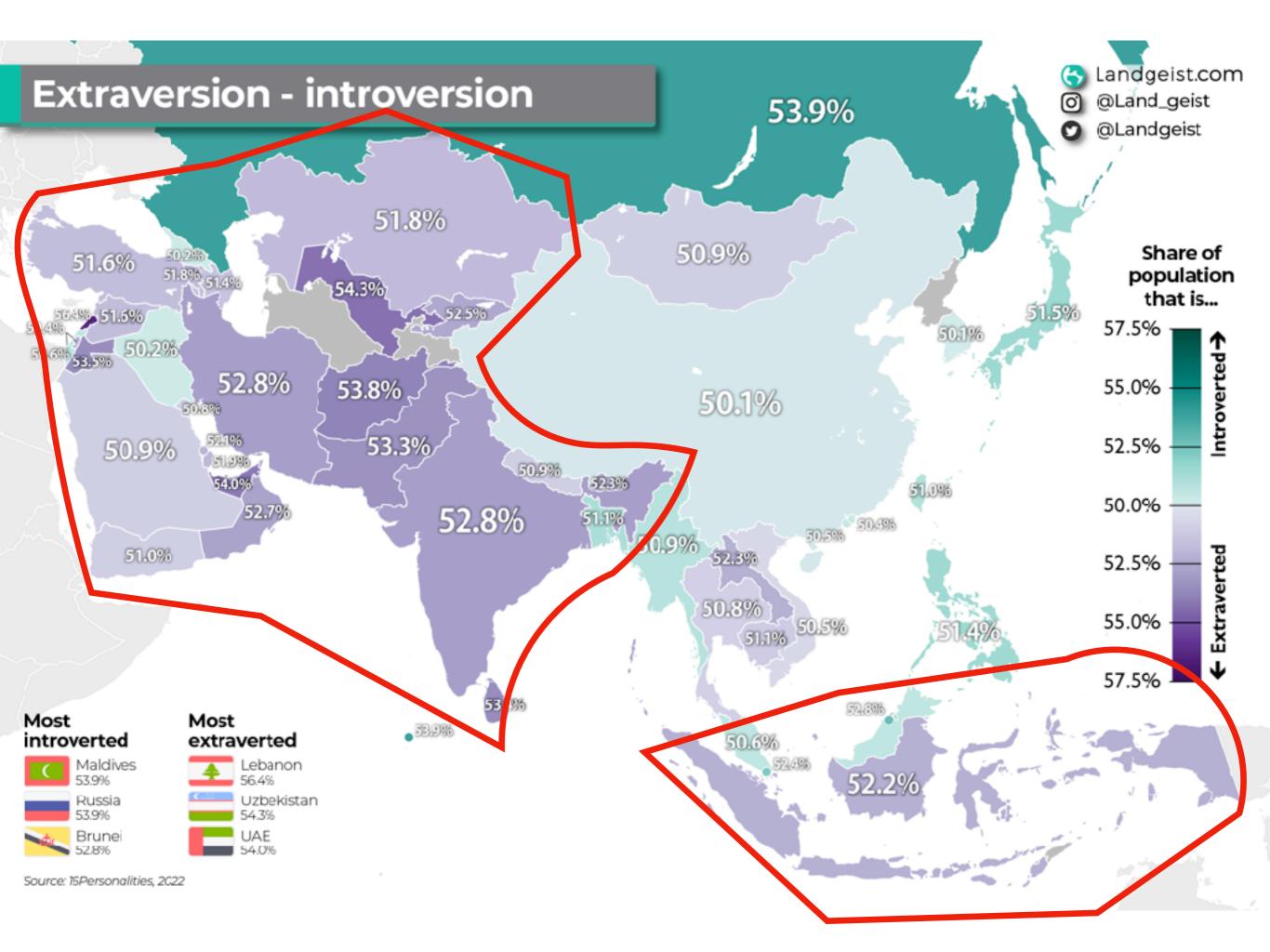


- **#4** Business people and developers **must work together** daily throughout the project.
- **#5** Build projects around **motivated** individuals. Give them the environment and support they need, and **trust them** to get the job done.
- **#6** The most efficient and effective method of conveying information to and within a development team is **face-to-face conversation**.
- **#11** The best architectures, requirements, and designs emerge from **self-organizing** teams.
- #12 At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behavior accordingly.



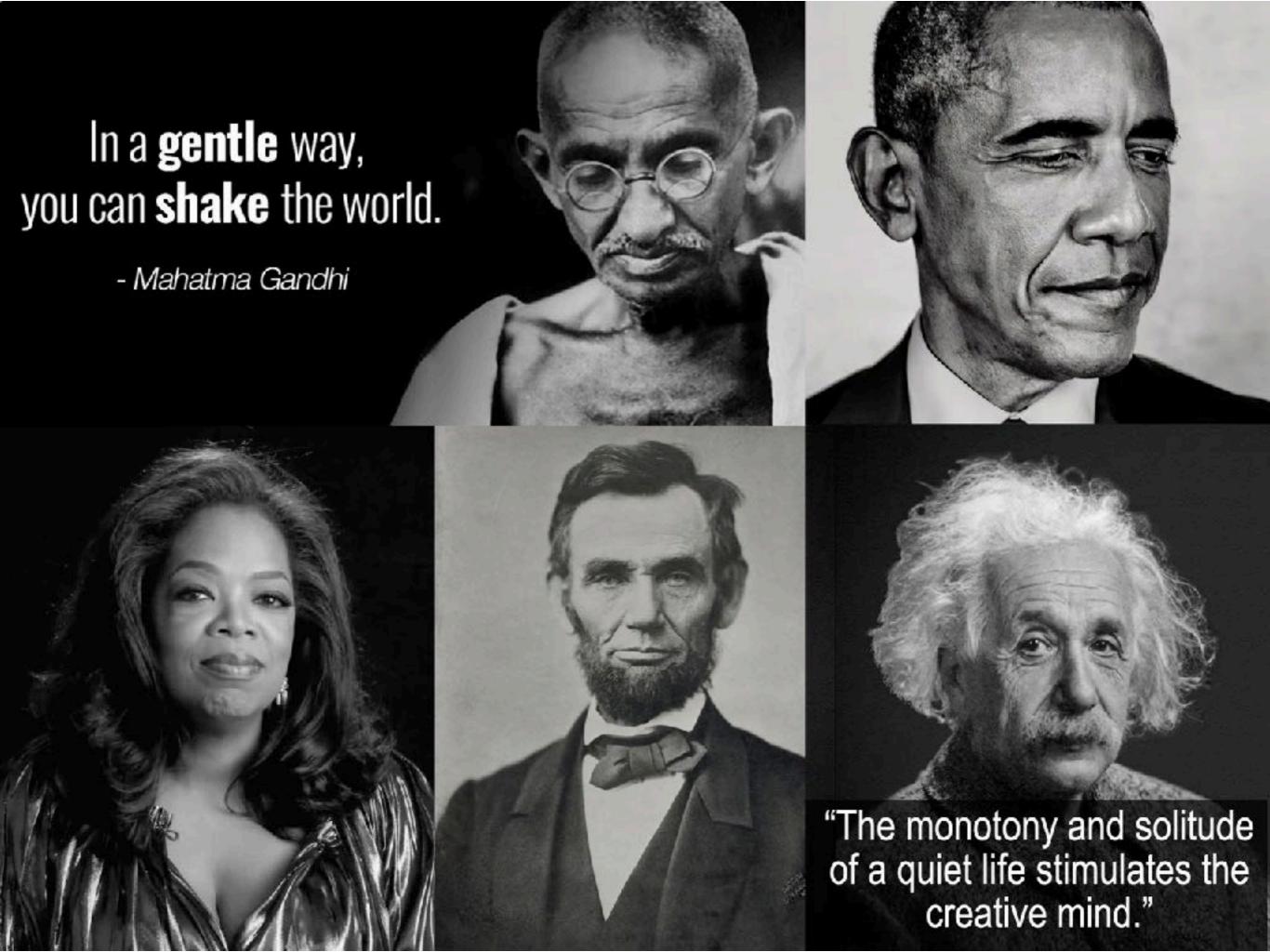












Given time alone, introverts will:

- Build skills... explore...
- Research... develop... analyze
- Recharge... reground

Soft Changes

- Have a clear vision
- Change your retrospectives
- Get to know each other
- One-on-one time

Hard Changes

- Quiet spaces and "focus time"
- Noise-cancelling headphones
- Mood lighting

Thank you